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19.05.2023

### Circular

To

#### **All IMF, Web Aggregator and ISNP applicants**

**Sub:** Dedicated email IDs as single Point(s) of correspondence for the applicants seeking No Objection Certificate (NOC), Certificate of Registration (CoR) OR for other related communication

1. The Insurance Regulatory and Development Authority of India (IRDAI) has earlier launched an online portal, [imf.irdai.gov.in](http://imf.irdai.gov.in) to facilitate the online registration of Insurance Marketing Firms (IMFs). Similarly, a portal for the registration of Insurance Self Networking Platforms (ISNPs) of insurance intermediaries i.e. [isnp.irdai.gov.in](http://isnp.irdai.gov.in) was also launched for ease of the applicants.
2. Currently, both these portals are being proposed for a thorough revamp to make them updated and more applicant friendly. It has also been observed that applications for registration of IMFs, Web Aggregators and ISNPs are being received on various email ids other than the ones dedicated for the purpose. Hence, the applicants seeking NOC or applying for CoR are advised to send their applications or related requests only to the dedicated email addresses mentioned below till the portals are revamped:

S.no	Entity	Purpose	Single point of correspondence/Dedicated email ID
1	Insurance Marketing Firm (IMF)	i) Application for NOC ii) Application for CoR/ Renewal related iii) Other communication	<a href="mailto:imf@irdai.gov.in">imf@irdai.gov.in</a>

2	Insurance Self Networking Platform (ISNP)	i) Application for CoR ii) Other related communication	<a href="mailto:isnp@irdai.gov.in">isnp@irdai.gov.in</a>
3	Web Aggregators	i) Application for NOC ii) Application for CoR/Renewal iii) Other related communication	<a href="mailto:webagg@irdai.gov.in">webagg@irdai.gov.in</a>

3. This has the approval of the Competent Authority

**J ANITA**  
**CHIEF GENERAL MANAGER (INTERMEDIARIES)**